

If the default was listed by Telecommunication Company e.g. Telstra, Optus, or other

D. Information for each Telecommunication Default or Judgement

Creditor Name

Please provide the account number Password

Please provide the name of the main account holder

Date you became aware of Default or Judgement

When did the account first become overdue?

Have you sought legal advice on the issue?

Please provide address/es for the account at the time it was held

What was the service provided eg. Home loan, credit card, overdraft etc.

What address was the service provided to?

What was the billing address?

If you moved, did you advise the company of the new address? Yes No If Yes, How?

Have you disputed this account with the Telecommunication company? Yes No If Yes, Please provide details below:

Please provide further pages if necessary for your explanation.

Were you advised by letter that the Company intended to list you with a credit reporting agency?

Do you believe this Default / Judgement is correct /incorrect? Why?

Is the account paid in full? Yes No

If Paid, When was it paid? / /

Do you have the receipt? Yes No

Is the receipt attached? Yes No

Have you been in dispute with the company over the amount on a bill? Yes No If Yes, Please provide details.

Please provide further pages if necessary for your explanation.

Have you ever been known by any other names?

Were you advised in writing by this company that you were in default prior to the default listing?

Is this debt with a debt collector? Yes No If Yes, company and account details

Please give a short summary of the circumstances that led up to the default listing.

Please provide further pages if necessary for your explanation.

Please be sure to sign the Telecommunication Ombudsman Service form

www.mycra.com.au/repair/forms > (TIO) Telecommunication Ombudsman Service Complaint Form"